

Annuity Companies	2019 Premium	Total Complaints	Confirmed Complaints	Complaint Index
AAA LIFE INSURANCE COMPANY	314,322	0	0	0
AETNA LIFE INSURANCE COMPANY	(76,357)	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	99,779,977	0	0	0
ALLSTATE LIFE INSURANCE COMPANY	402,862	0	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	120	0	0	0
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	26,311,733	3	1	29
AMERICAN FAMILY LIFE INSURANCE COMPANY	66,590	0	0	0
AMERICAN FIDELITY ASSURANCE COMPANY	15,643,833	0	0	0
AMERICAN FIDELITY LIFE INSURANCE COMPANY	60,315	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	91,804,214	0	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	3,128	0	0	0
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	7,853	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	10,025,899	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	97,721,840	0	0	0
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	17,901	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	667,725	1	0	0
AMERITAS LIFE INSURANCE CORPORATION	16,125,543	0	0	0
AMICA LIFE INSURANCE COMPANY	51,749	0	0	0
ANNUITY INVESTORS LIFE INSURANCE COMPANY	194,048	0	0	0
ASSURED LIFE ASSOCIATION	48,825	0	0	0
ASSURITY LIFE INSURANCE COMPANY	29,254	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	24,300	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	51,557	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	267,160,478	3	1	2.86
ATLANTIC COAST LIFE INSURANCE COMPANY	5,778,475	0	0	0
AXA EQUITABLE LIFE INSURANCE COMPANY	101,582,166	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	15,162,699	2	0	0
BANNER LIFE INSURANCE COMPANY	25,375,441	0	0	0
BENEFICIAL LIFE INSURANCE COMPANY	73,590	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	27,150,402	0	0	0
C. M. LIFE INSURANCE COMPANY	6,114,781	0	0	0
CATHOLIC FINANCIAL LIFE	5,000	0	0	0
CATHOLIC ORDER OF FORESTERS	74,812	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	4,587	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	15,016	0	0	0
CMFG LIFE INSURANCE COMPANY	3,941,236	0	0	0
COLORADO BANKERS LIFE INSURANCE COMPANY	10,788,374	0	0	0
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	326,593	0	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	25,029	0	0	0
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	3,847,857	0	0	0
COUNTRY LIFE INSURANCE COMPANY	600	0	0	0
DELAWARE LIFE INSURANCE COMPANY	70,696,419	2	1	10.79
EAGLE LIFE INSURANCE COMPANY	6,012,030	0	0	0
ELCO MUTUAL LIFE AND ANNUITY	254,098	0	0	0
EMC NATIONAL LIFE COMPANY	1,200	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	19,650	0	0	0
EQUITABLE LIFE AND CASUALTY INSURANCE COMPANY	9,826,261	0	0	0
EQUITRUST LIFE INSURANCE COMPANY	9,091,266	0	0	0
EVERENCE ASSOCIATION, INC.	235,284	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	42,823	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	900,958	0	0	0
FEDERATED LIFE INSURANCE COMPANY	5,500	0	0	0
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	16,317,178	1	0	0
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	9,487,787	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	8,392	0	0	0
FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE UNITED STATES OF AMERICA	122,213	0	0	0
FORESTERS LIFE INSURANCE AND ANNUITY COMPANY	448,555	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	84,115,921	1	0	0
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	349,694	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	375,938	0	0	0
GOLDEN RULE INSURANCE COMPANY	1,360	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	725	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	121,041	0	0	0
GREAT AMERICAN LIFE INSURANCE COMPANY	52,979,049	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	2,333	0	0	0
GREAT WESTERN INSURANCE COMPANY	235,650	0	0	0
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	48,511,040	1	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	278	0	0	0
GUARANTY INCOME LIFE INSURANCE COMPANY	11,453,071	0	0	0
GUARDIAN INSURANCE & ANNUITY COMPANY, INC. (THE)	3,488,499	0	0	0
GUGGENHEIM LIFE AND ANNUITY COMPANY	15,931,542	0	0	0

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HCC LIFE INSURANCE COMPANY	48,170	0	0	0
HOMESTEADERS LIFE COMPANY	31,801	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	5,517,377	0	0	0
IA AMERICAN LIFE INSURANCE COMPANY	250	0	0	0
IDEALIFE INSURANCE COMPANY	52	0	0	0
INDEPENDENT ORDER OF FORESTERS	2,100	0	0	0
INTEGRITY LIFE INSURANCE COMPANY	5,654,010	0	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	151,819,411	1	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	24,856,327	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	4,800	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	2,321,924	0	0	0
KANSAS CITY LIFE INSURANCE COMPANY	8,868,650	0	0	0
LAFAYETTE LIFE INSURANCE COMPANY (THE)	769,401	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	3,456,631	0	0	0
LIBERTY NATIONAL LIFE INSURANCE COMPANY	302	0	0	0
LIFE INSURANCE COMPANY OF THE SOUTHWEST	3,383,643	0	0	0
LIFESECURE INSURANCE COMPANY	195	0	0	0
LINCOLN BENEFIT LIFE COMPANY	2,705,252	0	0	0
LINCOLN HERITAGE LIFE INSURANCE COMPANY	50	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	336,754	0	0	0
LINCOLN LIFE ASSURANCE COMPANY OF BOSTON	127,967	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	161,356,225	0	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	45	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	26,292	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	456,095	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	73,373,461	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	13,699,692	1	1	55.7
METROPOLITAN TOWER LIFE INSURANCE COMPANY	34,649,391	0	0	0
MIDLAND NATIONAL LIFE INSURANCE COMPANY	12,743,920	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	174	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	11,687,361	0	0	0
MODERN WOODMEN OF AMERICA	1,366,672	0	0	0
NASSAU LIFE AND ANNUITY COMPANY	461,405	0	0	0
NASSAU LIFE INSURANCE COMPANY	1,200	0	0	0
NATIONAL CATHOLIC SOCIETY OF FORESTERS	2,151,574	1	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	606,128	0	0	0
NATIONAL LIFE INSURANCE COMPANY	49,476	0	0	0
NATIONAL WESTERN LIFE INSURANCE COMPANY	502,400	0	0	0
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	27,962,517	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	83,798,233	0	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	25,106	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	123,908,050	0	0	0
NEW YORK LIFE INSURANCE COMPANY	14,550,323	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	10,961,323	0	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	17,281,803	0	0	0
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	54,605	0	0	0
OHIO NATIONAL LIFE INSURANCE COMPANY (THE)	43,484	0	0	0
OXFORD LIFE INSURANCE COMPANY	6,720,097	0	0	0
PACIFIC LIFE INSURANCE COMPANY	67,883,360	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	3,656,960	0	0	0
PHL VARIABLE INSURANCE COMPANY	1,194,209	0	0	0
PIONEER AMERICAN INSURANCE COMPANY	47	0	0	0
PIONEER MUTUAL LIFE INSURANCE COMPANY	36,648	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	875	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	56,509,476	0	0	0
PROTECTIVE LIFE INSURANCE COMPANY	18,594,738	0	0	0
PRUCO LIFE INSURANCE COMPANY	61,938,468	0	0	0
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	9,493,704	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	59,633,237	0	0	0
RELIANCE STANDARD LIFE INSURANCE COMPANY	4,600,335	0	0	0
RELIASTAR LIFE INSURANCE COMPANY	2,941,812	0	0	0
RESERVE NATIONAL INSURANCE COMPANY	86	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	50,147,557	1	0	0
ROYAL NEIGHBORS OF AMERICA	425,304	0	0	0
SAGICOR LIFE INSURANCE COMPANY	6,975,882	0	0	0
SAVINGS BANK MUTUAL LIFE INSURANCE COMPANY OF MASSACHUSETTS (THE)	1,481,915	0	0	0
SECURIAN LIFE INSURANCE COMPANY	6,105,342	0	0	0
SECURITY BENEFIT LIFE INSURANCE COMPANY	36,739,176	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	6,623,433	0	0	0
SENTRY LIFE INSURANCE COMPANY	11,842,251	0	0	0
SONS OF NORWAY	33,262	0	0	0

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STANDARD INSURANCE COMPANY	24,453,436	0	0	0
STATE FARM LIFE INSURANCE COMPANY	6,367,385	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	2,696,456	0	0	0
STATE MUTUAL INSURANCE COMPANY	471	0	0	0
SUNSET LIFE INSURANCE COMPANY OF AMERICA	240,358	0	0	0
SURETY LIFE INSURANCE COMPANY	1,000	0	0	0
SYMETRA LIFE INSURANCE COMPANY	44,789,301	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	1,811,095	0	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	2,777,489	0	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	93,236,718	0	0	0
THRIVENT FINANCIAL FOR LUTHERANS	30,993,651	0	0	0
TIAA-CREF LIFE INSURANCE COMPANY	859,854	0	0	0
TRANS WORLD ASSURANCE COMPANY	1,920	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	12,630	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	24,233,889	0	0	0
TRANSAMERICA PREMIER LIFE INSURANCE COMPANY	9,999,315	0	0	0
UNIFIED LIFE INSURANCE COMPANY	618	0	0	0
UNITED AMERICAN INSURANCE COMPANY	610,551	0	0	0
UNITED FIDELITY LIFE INSURANCE COMPANY	2,513	0	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	4,301,081	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	10,064,430	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	57,010	0	0	0
UNUM LIFE INSURANCE COMPANY OF AMERICA	11,250	1	0	0
USAA LIFE INSURANCE COMPANY	8,826,606	0	0	0
VARIABLE ANNUITY LIFE INSURANCE COMPANY	98,956,252	0	0	0
VENERABLE INSURANCE AND ANNUITY COMPANY	755,848	0	0	0
VOYA RETIREMENT INSURANCE AND ANNUITY COMPANY	234,635,206	0	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	180,198	1	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	43,565,497	0	0	0
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	23,889,735	0	0	0
WILCAC LIFE INSURANCE COMPANY	18,331	0	0	0
WILCO LIFE INSURANCE COMPANY	781	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	111,515	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	722,084	0	0	0